



Alex Oreste

📍 Palm Harbor, FL 34685 📞 7272704655 ✉ alex.oreste@yahoo.com

WEBSITE, PORTFOLIO, PROFILES

- <https://alexoreste.wixsite.com/alex-oreste-s-online>

EDUCATION

No Degree *EXPECTED IN 05/2025*

St. Petersburg Collegiate High School, Saint Petersburg, FL

- Awarded Student of the Month
- Honor Roll Sophomore, Semester 1 and 2
- Extracurricular Activities: Football, Wrestling

PROFESSIONAL SUMMARY

Outgoing individual with well-honed organizational, labor and teamwork skills. Enthusiastic and team-driven with 1 year of experience working in busy environments. Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals. To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

SKILLS

- | | |
|--------------------------------------|-------------------------------|
| • Store Layouts | • Greeting and Seating Guests |
| • Customer Satisfaction | • Bank Deposits |
| • Professional Relationship-Building | • Service Quality |
| • Welcoming Customers | • Equipment Maintenance |
| • Billing and Payment Processing | • Process Payments |
| • Guest Services | |

WORK HISTORY

CABANA BOY *05/2023 to CURRENT*

Pier 60 Beach House | Clearwater Beach, FL

- Maintained clean and safe work environment.
- Displayed enthusiasm and promoted excellent service to customers
- Resolved guest and employee complaints to maintain complete customer satisfaction and workforce effectiveness.
- Conducted activities and performed job duties and functions following strict guidelines.

CUSTOMER SERVICE ASSOCIATE *01/2022 to 05/2023*

**ACTIVE SPORTS,
BEING WITH
FRIENDS, AND
FISHING.**

Publix Super Market | Palm Harbor, FL

- Helped large volume of customers every day with positive attitude and focus on customer satisfaction.
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Actively listened to customers, handled concerns quickly and escalated major issues to supervisor.
- Offered advice and assistance to customers, paying attention to special needs or wants.
- Informed customers about special promotions and provided detailed information for various products.
- Provided training and support to new associates to help provide high-quality customer service.
- Provided product and service recommendations to guide customers on products to meet varying needs.
- Provided customer feedback to management and identified areas of improvement for products and services.
- Delivered prompt service to prioritize customer needs.

I have competed in an assortment of sports all of my life. Ranging from T-Ball to High School Varsity Football. Around 5 years old, I participated in many sports, usually with my brother as a teammate, and my dad as the coach. Once I entered High School, I was actively involved with the JV football team for 2 seasons. After the grueling seasons I was selected to join the Varsity football team where we went on to make it to the playoffs. Outside of sports, I enjoy physical activities such as, fishing, biking, and swimming. I try to be with my friends on weekends when I am free. Not only is it fun, but it serves as a getaway from stress at school and work.